on-call

Let us help you quickly identify students in crisis



Crucial signs that a student is contemplating self-harm, suicide, or violence can go unnoticed. The clues are often there, though. Securly Aware detects these clues in students' online activities and web searches, then notifies school personnel via email so they can investigate.

However, many student services teams are under-resourced and aren't able to respond to Aware alerts quickly. The Securly On-Call service is here to help shoulder the responsibility. On-Call is a team of highly trained student safety analysts who analyze your Aware alerts and notify you immediately—within 5 minutes or less—of extreme risk situations. They're on-call and ready to assist when you need them—whether 24/7, during school hours, or anywhere in between. You can rely on the Securly On-Call team to:

You can rely on the Securly On-Call team to

- Manage your flagged activity notifications from Aware
- Conduct a thorough alert analysis and risk assessment
- Escalate response as warranted by the risk level
- Notify school personnel by phone or text within minutes if a student's risk is extreme
- Deliver in-the-moment alerts that have the potential to save student lives

Benefits & Features

- Reliable, on-call management and analysis of Aware alerts
- Coverage when you need it, whether during certain hours only or 24/7
- Highly trained analysts with expertise in student safety and mental health
- Thorough risk assessment, including analysis of additional context, to determine severity
- Defined escalation response protocol
- Potentially life-saving intervention in critical situations
- Fastest response time—less than 5 minutes in extreme risk situations

> *Securly flagged several searches by a student. This student had no [documented] issues with depression, but she was actively searching about suicide. Within moments of the counselor being alerted, the parents were notified, and the student was given help. The response was quick, and I believe it literally saved this student.*
>
> **Andrea Circle, Technical Support**
> Tecumseh Local Schools

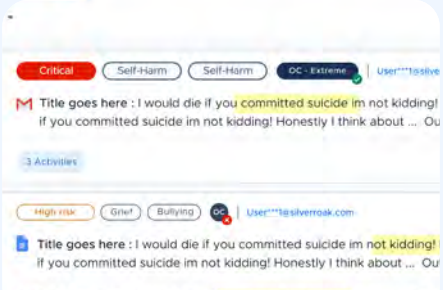
How On-Call Works



1. Our trained safety experts manage your flagged activity notifications from Securly Aware.



2. A thorough risk analysis and assessment of the student is performed to determine if there are other concerning trends and patterns in their online activity.



3. The student is assigned a risk level.



4. Based on the risk level, the appropriate escalation response protocol is followed.



5. If the risk is deemed to be extreme, designated school personnel are notified by phone or text in under 5 minutes.

Support your students when they need you most

With Securly On-Call, you can have the peace of mind that you're always covered when it comes to your students' safety and wellness. See for yourself how On-Call helps you know which students need help now so you can intervene quickly.

Request a demo now. **Click Here** or **Scan** the QR Code

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